

# ADELAIDE FIRE - Frequently Asked Questions



## When can I buy an Adelaide Fire Membership?

Memberships will be on sale on Wednesday 22<sup>nd</sup> June for 2022, and open to everyone.

## Can I get a concession?

If you have a current Pension, Seniors or Full-time Student Card you qualify for a concession, please note identification must be presented at entry to the stadium. A Health Care Card is not accepted for Concession tickets.

## What are the age groups?

A Junior membership is for 5 – 16 years of age as at 31 December, children under 5 years of age do not require a ticket.

## Can I use my Companion Card?

Yes, you can, please contact the Adelaide Fire Membership team for seat allocation.

## Can I share my season membership?

If you can't attend a game you can allow a family member or friend to use your ticket, they need to meet the criteria of your ticket, e.g. a Concession ticket user must present their own valid concession card.

## What benefits do I receive as an Adelaide Fire Member?

The choice is yours, RED or BLUE Membership, see benefits and inclusions below:

Member Benefits	Adelaide Fire RED Membership	Adelaide Fire BLUE Membership
3 x Adelaide Fire Home game tickets Reserved Grandstand Seating	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3 x Adelaide Fire Home game tickets General Admission	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Adelaide Fire Member Cap	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Adelaide Fire Thundersticks	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lanyard with ticket holder	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Personalised membership ticket	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MATE Stadium food & beverage discount voucher for Adelaide Fire matches	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Member exclusive E-news and early team announcements	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>



**When will I get my Membership pack?**

Membership packs can be collected from Mate Stadium prior to the first home game, an email will be sent to all members advising when ready for collection. Membership packs can be posted at a cost of \$10.00 per pack, for those who selected this postage option at the time of purchase.

**Can I cancel my membership or get a refund?**

As the season is short, we do not offer any refunds or membership cancellations.